

# ELECTRICITY

## **MOVING IN? – For New Tenants**

If you are a new tenant, you **must contact us at Energy-On Pty Ltd on 03 9544 3333** and advise us that you are a new tenant moving in. We will forward you an electricity supply agreement for you to fill in sign and return to us.

You will receive your first bill for electricity shortly after you move into your apartment for electricity usage since your move in date.

**If you do not contact Energy-On Pty Ltd to advise us that you have moved in, then your electricity might be disconnected.**

## **MOVING OUT? – For Departing Tenants**

If you are leaving your apartment, **you must contact Energy-On Pty Ltd on 03 9544 3333** and advise us of your move out date and forwarding address. A final bill will be provided to you within 7 working days.

## **Energy-On Pty Ltd & Electricity Billing**

As a tenant your electricity is provided at a cheaper price. Energy-On Pty Ltd will read the electricity meters and issue the electricity bills on a monthly basis.

### **Unpaid Electricity Bills**

Tenants who do not pay their electricity bills by the due date may result in their electricity supply being disconnected and reconnection will only take place when all outstanding monies owed and any costs incurred to reconnect have been fully paid.

### **Contact Us**

If you have any queries regarding your electricity meter reading or billing, please contact us on:

Telephone: 03 9544 3333

Email: [theteam@energy-on.com.au](mailto:theteam@energy-on.com.au)

Website: [www.energy-on.com.au](http://www.energy-on.com.au)

Mail: PO Box 5259, Pinewood Vic 3149

